

By placing an order you accept the following General Terms and Conditions of ArtSound & Lights Co.

1. EXCHANGE AND THE RIGHT TO WITHDRAWAL

In the case that ArtSound & Lights Co. has incorrectly proceeded an order or any products of the order, you may return all items purchased in the ArtSound & Lights Online Shop within 14 days, to the following address:

PAPAFI 50
ZIP CODE: 54639
THESSALONIKI
GREECE
TEL: +302310909260 - +302310949602
Mobile: +306948256169
FAX: +302310948648

Please use the returns sticker provided with the order – if available – to do so. Please also note that items must be returned in a condition appropriate for having been checked normally by customers - more or less the same as if you had tried the items on in a store - and that they must still have the original tags on them. We reserve the right to demand compensation for items returned in poor condition due to additional usage. The costs of return will borne by customer. Refunds are acceptable only if Artsound and Lights co is unable to proceed the order and it concerns payment methods 3.B and 3.C.

The restitution policy concerns and is defined by the current e-shop of Artsound & Lights Co. at which the order has been applied. The rightful representatives of the company are exclusively responsible for the products restitution services of the customers, for any reason.

Please follow the legal instructions of withdrawal according to Item 8 below.

2. DELIVERY/SHIPPING INFORMATION

ArtSound & Lights Online Shop delivers to all countries worldwide as long as stocks last. The cost of shipping depends on the shipping item's dimensions and weight, as well as the shipping country. The shipping costs are calculated automatically through our online store. Please be aware that if you are making an advance payment (money bank transfer), the delivery period will only begin one day after the transfer has been made (once the bank has received the payment order). There is no minimum order value.

2.1. Shipping Methods

For your own service and accommodation the e-shop offers the following alternative shipping methods:

- A) Porta Porta - Greek Postage courier (ELTA)
- B) Geniki Taxydromiki
- C) Acs Courier
- D) TNT courier
- E) Post Hellenic

By choosing the courier shipping method in Greece, the products are delivered to the customer the next working day.

2.2. Transfer Conditions

All goods travel at customer's own risk and expense and ArtSound & Lights Co. is not responsible for any loss or damage.

3. PRICES AND PAYMENT METHODS

All prices indicated in the ArtSound & Lights Online Shop include the currently valid Greek VAT rate. You may choose to show prices including VAT or excluding VAT by clicking "Inc / Ex. VAT" button. You may also choose to view the product in Euros, Dollars or GBP.

You can choose whether you wish to pay the merchandise by Advance Payment – Money Bank Transfer, Credit Card via PayPal, Credit Card via Piraeus Bank (Winbank), Credit Card via Eurobank (up to 3 installations).

More specifically, for your service and accommodation ArtSound & Lights Co. e-shop offers to the customer the following payment methods:

A) CASH ON DELIVERY

Cash on delivery is only available for shipping in Greece.

B) BANK TRANSFER

C) DEPOSIT TO BANK ACCOUNT

D) CREDIT CARD (Visa, Mastercard, AMEX, Discover) THROUGH PAYPAL or THROUGH WINBANK

4. ACCEPTANCE OF ORDERS

The ArtSound & Lights Online Shop is free to refuse online orders. It is at the ArtSound & Lights Online Shop's sole discretion whether it accepts an order. The ArtSound & Lights online shop shall notify the order immediately if an online order from ArtSound & Lights cannot be completed.

An order confirmation does not yet constitute a binding sales contract. The sales contract only takes effect after delivery of the goods.

4.1 Order Placement

An order is definitized by clicking "Confirm Order" on "Order Confirmation" web page.

By this actions, the shop gets notified about the new order placement and its detailed information (order number, products, quantity, price, customer information, shipping info) and meanwhile the customer receives the above information on an e-mail. By clicking CONFIRM ORDER a unique number is assigned at the order. The customer and the shop can access the order by using this number.

4.2 Order Cost

The total cost of the order is defined by adding the corresponding VAT at the net price (the prices are defined for every product of the e-shop), plus the applicable shipping and package cost. The Customer is charged by the e-shop for the total cost of his/her order.

4.3 Order Delivery

The owner of the e-shop is exclusively responsible for the on time and correct delivery of the customer's order. The owner of the e-shop is obligated to inform the customer by e-mail or in any other contact media.

4.4 Product Availability

ArtSound and Lights Co. is not responsible for any deficit that may occur to the customer by not proceeding his/her order. ArtSound and Lights Co. cannot be held responsible for products unavailability that may be displayed at the e-shop.

5. CUSTOMER SERVICE

5.1. Contacting the e-shop

The customer can contact with the e-shop of ArtSound & Lights Co. at which his/her order has been placed, by using the contact information that is shown at the contact web page of the e-shop.

5.2. Customer Comminations and Complains

In any case that a customer makes certain that the given information, regarding the e-shop identity of ArtSound & Lights Co., is incomplete or / and incorrect or the shown products or services information (as the description and the main

features of the products and the services), the charges and the payment methods are incomplete, misleading or incorrect, he/she can contact the e-shop of ArtSound & Lights Co. at the e-mail: info@artsound.gr.

6. STORAGE OF THE CONTRACT TEXT

The contract text is not saved by ArtSound & Lights Co. and cannot be accessed after completing the order process. You can, however, print out the order data immediately after submitting it.

7. RESERVATION OF TITLE

The goods delivered remain the property of ArtSound & Lights Co. until they have been paid in full.

8. LEGAL INSTRUCTIONS ON WITHDRAWAL

8.1. Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods, in the case of partial deliveries, the last of the goods.

To exercise the right to withdraw, you must inform us of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). You may use the attached model withdrawal form for this purpose, but it is not obligatory.

Address the withdrawal to: info@artsound.gr

or by post:

Leontidis P. & Co., Papafi 50, 54639 Thessaloniki, Greece

You can also exercise your right of withdrawal by returning the goods without comment. Provided that deviating circumstances do not arise, returning the goods without comment will be understood as a statement of withdrawal.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

8.2. Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (The costs of return will borne by customer), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement. We withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us at: Leontidis P. & Co., Papafi 50, 54639 Thessaloniki, Greece

The deadline is met if you send back the goods before the period of 14 days has expired. You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

The following model withdrawal form complies with all statutory information requirements. It is not necessary to state your withdrawal separately, e.g. by using the form below. It is enough to return the goods without comment.

8.3. Model withdrawal form

(Complete and return this form only if you wish to withdraw from the contract)

ARTSOUND & LIGHTS ONLINE SHOP – GENERAL TERMS AND CONDITIONS

- Send to: Leontidis P. & Co., Papafi 50, 54639 Thessaloniki, Greece, E-mail:
info@artsound.gr
- I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract of sale for the following goods (*)/for the provision of the following service(*)
- Ordered on (*)/received on (*)
- Name of consumer(s)
- Address of consumer(s)
- Signature of consumer(s) (only if this form is notified on paper)
- Date

(*) Delete as appropriate

8.4. Venue & Applicable Laws

Any difference, disagreement or claim resulted by the use of the e-shop of ArtSound & Lights Co., or the attached contracts of purchasing-selling of products and services, will be arranged by the Greek Justice and suitable for their settlement will be the Courts of the city of Thessaloniki, Greece.

8.5. Terms Acceptance

The customer declares that he/she explicitly and unreservedly accepts the above terms of use and also he/she accepts to make any purchase by them. The terms of use of the transaction amidst the customer and the e-shop of ArtSound & Lights Co., has been read by the both the customer and the representatives of the e-shop.

9. DATA AND CREDITOR PROTECTION

As a basic principle, all personal data will be handled confidentially.

Your personal data collected are processed, used and saved for the purpose of handling and carrying out your order.

When data is processed, your interests worthy of protection are taken into account as required by law.

ArtSound & Lights Co. is committed for the protection of personal data of its customers. ArtSound & Lights will not use any customer personal data for sending advertisements, except the customer has requested that. Artsound & Lights will not give away customer personal data to other companies, except the customer has authorized that. Your personal data are stored by Artsound & Lights with unique aim the customer service.

All transactions are proceeded at SSL 128 bit encryption.

10. WARRANTY

The consumer can make a claim under the warranty for purchased goods that are defective according to the legal regulations. Product guarantee is provided by the manufacturer. In particular, the customer can demand supplementary performance (a new delivery or a repair of the defects). ArtSound & Lights is entitled, however, to replace the goods if the repair of defects would incur unreasonable costs. Warranty claims expire two years after the delivery of the goods. When making his/her warranty claim, the buyer must provide the order and receipt number, his/her name and address as well as brief information explaining the reasons for the claim. Before proceeding to a warranty claim, customers should contact ArtSound & Lights at info@artsound.gr, to discuss the product issue with an expert and be advised, if possible. At ArtSound & Lights' request, the customer will send the defective goods for examination to the following address: Leontidis P. & Co., Papafi 50, 54639 Thessaloniki, Greece.

11. COPYRIGHT AND TRADEMARKS

The content of this website is protected by copyright including all text, graphics, photos, illustrations, images, moving images, sounds and software. Downloading or use of the content is only authorized for private use. Any further publication, transmission, reproduction or other use of the images is forbidden.

Unless otherwise indicated, all ArtSound & Lights trademarks used on the website are our trademarks. These may not be used without our prior written approval.

12. OPERATING INFORMATION

Company: Leontidis P. & CO

Main Office Address: Moshonision 24, 55131, Thessaloniki

District office address: Papafi 50, 54639 Thessaloniki

VAT: EL082322821

Tel: 00302310909260

Fax: 00302310948648

E-mail info@artsound.gr

Leontidis & Co Artsound And Lights Papafi st50 PC: 54639 Thessaloniki Greece

Bank Accounts:

Alpha Bank	IBAN: GR65 0140 4810 4810 0232 0000 260 BIC: CRBAGRAAXXX
National Bank Greece	IBAN: GR38 0110 6430 0000 6434 4000 381 BIC: ETHNGRAA
Piraeus Bank	IBAN: GR68 0172 2280 0052 2801 2286 936 BIC: PIRBGRAA
EUROBANK	IBAN: GR77 0260 0510 0008 5020 0331 194

Online dispute resolution pursuant to Art. 14 Para. 1 ODR Regulation

The European Commission has provided a platform for settling disputes online. This can be found at

<http://ec.europa.eu/consumers/odr/>

13. EXCLUSION OF LIABILITY FOR EXTERNAL LINKS

We do not have any influence on the content of websites from other parties that may be linked on our website. We therefore cannot assume responsibility or liability for these contents. The respective provider or operator of these pages is always responsible. The linked pages were checked for possible and identifiable legal violations at the point in time when the links were placed. No infringements of the law were recognizable at the point in time when the links were placed. However, it is not reasonable to constantly monitor the content of the linked pages without specific signs of infringement. As soon as an infringement of the law becomes known, we will immediately remove the links in question.